

Escrow opening delayed?

Record what you paid, what you can prove and what needs an answer. Keep this sheet private with your original documents. Mark unknown facts as unconfirmed.

Project / registered number: _____

Unit / developer: _____

1 PAYMENT TRAIL - ACTUAL PAYMENTS ONLY

Date	Amount / currency	Recipient	Bank / receipt reference

2 EVIDENCE KEPT - TICK ONLY IF YOU HAVE IT

- ☐ Signed booking / sale documents
- ☐ Bank confirmations and receipts
- ☐ Original payment instructions
- ☐ Dated promises and replies
- ☐ Project / account check result
- ☐ Instalment requests and notices

3 NEXT ACTIONS AND DATES

Next payment / notice deadline: _____

Written request sent / reply due: _____

DLD enquiry / reference: _____

Missing evidence / next action: _____

Keep deadlines visible. A complaint does not confirm that an instalment is paused. For cancellation or repayment, get advice on the appropriate route. A regulatory complaint is not a refund application.

Official routes: [DLD contact](#) | [Violation complaint - check eligibility](#)